

ASX ANNOUNCEMENT

1 December 2016

Collection House secures major client for CLH Business Services

- **Provision of outsourced collections and financial care services**
- **Long established ASX listed client**
- **5 year contract term from December 2016**

Collection House Limited (ASX: CLH) has secured its first client for the new division, CLH Business Services.

Chief Executive Officer Anthony Rivas said the new contract was testament to the Group's reputation for client brand protection, as well as compliant and ethical recoveries.

CLH Business Services provides outsourced products and services to global businesses leveraging the Group's enabling technology and customer care pedigree across Australasia.

The client is a long established, listed financial services provider, and CLH Business Services will be the sole outsourced servicer in respect of arrears management and adjacent financial care services.

This appointment follows the commitment delivered at the recent AGM to secure our first CLH Business Services client by December 2016.

This is a minimum five year contract, commencing December 2016. The full economic benefit of this contract will be delivered beyond the June 2017 financial year as further opportunities emerge across the broader spectrum of our client's service offering.

For more information please contact:

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Collection House Group - Overview



Debt collection and receivables management for third parties



Debt purchasing and recovery



Legal services including insolvency administration



Tailored debt collection services, specialising in Local Government



Nationally recognised training provider in financial services and leadership



Customer service outsourcing for third parties



Licensed specialist finance broker for the provision of credit



Provision of financial hardship services for third parties

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